

**Sarah Diener**

**From:** cfhla@memberclicks-mail.net on behalf of Central Florida Hotel and Lodging Association  
**Sent:** Friday, January 26, 2018 12:11 PM  
**To:** communications@cfhla.org  
**Subject:** CFHLA - Back of the House - January 26, 2018



Volume 1 - Edition 4

01/26/2018

**In This Issue...**

- [GOLDEN](#)
- [ANNUAL MEETING](#)
- [NEW MEMBERS](#)
- [DEAN](#)
- [VIP](#)
- [CONGRATULATIONS](#)
- [SPECTRUM](#)
- [MCCRACKEN](#)
- [MEET AND GREET](#)
  
- [HOSPITALITY OPPORTUNITIES](#)

This Newsletter is proudly sponsored by:

**GOLDEN**

On Wednesday, January 24, CFHLA conducted the **2017 Golden Pineapple Awards.**

This annual awards ceremony honored **266 Outstanding "Front Line" Associates from Central Florida**

and featured nearly **1,000 CFHLA Member Attendees.**

This event was hosted at the beautiful **Wyndham Orlando Resort International Drive**  
*(Thank you Charlie Kingston, General Manager).*

CFHLA Thanks  
**Orange County Sheriff  
Jerry Demings**

for serving as the special guest of this recognition event.



**Honorees**

**January Allied  
Member of the Month**



**John Gill**  
[Premier Elevator Co.,  
Inc.](#)

**January Lodging  
Member of the Month**



**Louis Robbins**  
[Key Performance  
Hospitality Management](#)

**2018  
CFHLA Executive  
Committee**

*Chairperson*  
**Fred Sawyers**  
[Walt Disney World  
Swan and Dolphin  
Resort](#)

*1st Vice Chairperson*  
**Brian Comes**  
[Hyatt Regency Orlando](#)

*2nd Vice Chairperson*



In addition, CFHLA recognizes

**Tom Johnson**  
**of FOX 35 News**

for serving as the official "Emcee" for this Awards Event.



Importantly, the following individuals earned  
official recognition for outstanding customer service.

**2017 CFHI A Golden Pineapple Awards Honorees**

*Secretary*

**Marylouise Fitzgibbon**  
[Walt Disney World Resorts](#)

*Treasurer*

**Jesse Martinez**  
[The Alford Inn at Rollins](#)

*Assistant Treasurer*

**Sonja Giselbrecht**  
[Sheraton Suites Orlando Airport](#)

*Historian*

**Peter Kacheris**  
[Hilton Orlando Bonnet Creek / Waldorf Astoria Orlando](#)

*Immediate Past Chair*

**Dave Bartek**  
[Loews Hotels](#)

---

**Partners of the Month:**

**Allied Relations Council  
Breakfast**

[Associated Planners Group](#)

**Board of Directors Meeting**

[Greenery Productions](#)

**Calendar and Annual  
Report**

[Allegra Print](#)

[HUFCOR Florida Group](#)

[Smart City](#)

[Spinout Guest Laundries, Inc.](#)

[Summit Broadband, Inc.](#)

[Your Environments Solution](#)

**Design**

[VS Media Group, Inc](#)

**Printing**

[Drip Communications](#)

**Executive Committee**

[MAATS, LLC](#)

**Golden Pineapple Awards  
Dinner**

Outstanding Steward / Dishwasher Employee of the Year:

**Frank Alexander**  
[Renaissance Orlando at SeaWorld](#)

Outstanding Food and Beverage Employee of the Year:

**Brian Austin**  
[Hard Rock Hotel at Universal Orlando Resort](#)

Outstanding Engineering Employee of the Year:

**Michael Besst**  
[Hilton Orlando Bonnet Creek](#)

Outstanding Security / Loss Prevention Employee of the Year:

**Brittney Burton**  
[Sheraton Vistana Villages](#)

Outstanding Front Office Employee of the Year:

**Kimberly Crook**  
[Orlando World Center Marriott](#)

Outstanding Back Office Employee of the Year:

**Jenni Estrella**  
[Hampton Inn Orlando International Drive / Convention Center](#)

Outstanding Bell Person / Concierge Employee of the Year:

**Jimmie Jackson**  
[Crowne Plaza Orlando Downtown](#)

Outstanding Housekeeping Employee of the Year:

**Wislaine Lormil-Verger**  
[Wyndham Lake Buena Vista Disney Springs Resort Area](#)

Outstanding Convention Center / Banquet Employee of the Year:

**Teodoro Martinez**  
[Renaissance Orlando Airport Hotel](#)

Outstanding Community Service Employee of the Year:

**Santia Munoz**  
[Gaylord Palms Resort & Convention Center](#)

Outstanding Laundry Employee of the Year:

**Mares Prestil**  
[Orange Lake Resort](#)

Outstanding Recreational Employee of the Year:

**Barry Robb**  
[The Villas of Grand Cypress](#)

Outstanding Culinary Employee of the Year:

**Rehan Safdar**

[Spectrum Enterprise](#)

**Corporate Sponsors**

[AHLEI](#)

[Driveway Maintenance, Inc](#)

[Massey Services, Inc.](#)

**Downtown Area General  
Managers Luncheon**

[ATMFLA, Inc.](#)

**Governmental Affairs  
Committee**

[Minuteman Press](#)

**Osceola County General  
Managers Luncheon**

[Minuteman Press](#)



CFHLA recognizes the  
**American Hotel and Lodging Educational Institute**  
for awarding the 13 Honorees with the  
**Guest Service Champion Award.**

Additionally, CFHLA awarded 12 honorees with a  
**\$2,000 CFHLA Family Member Scholarship.**

10 Scholarships were awarded to family members of  
CFHLA "Front Line" Lodging Employees  
and 2 Scholarships were awarded to family members of  
CFHLA Allied Company Employees.

***These twelve honorees are proudly listed below:***

**Gerard AVECILLA**

Son of Gina AVECILLA of  
[Orlando Health Dr. P. Phillips Hospital](#)

**Anica BALOY**

Daughter of Resalie Baloy of the  
[Hyatt Regency Orlando](#)

**Lorin CARROLL**

Daughter of Lalaine Carroll of  
[Orlando Health - UF Health Cancer Center](#)

**Piero CASTILLO**

Son of Gremy Castillo of the  
[Ritz-Carlton Orlando, Grande Lakes](#)

**Nastassja KOWALSKI**

Daughter of Rhonda Kowalski of the  
[Walt Disney World Swan and Dolphin Resort](#)

**Jeffrey LI**

Omni Orlando Resort at ChampionsGate

**Giovanni Mella**

Son of Rodrigo Mella of the  
Walt Disney World Swan and Dolphin Resort

**Alondra Pimentel**

Daughter of Emerson Pimentel of the  
Caribe Royale Orlando

**Carissa Rampersad**

Daughter of Vernon Rampersad of the  
Walt Disney World Swan and Dolphin Resort

**Santiago Roa**

Son of Mario Roa of the  
Omni Orlando Resort at ChampionsGate

**Denzel Samuels**

Son of Sydia Dawkins of the  
Orlando World Center Marriott

**Barbora Skopalova**

Daughter of Pavel Skopal of the  
Ritz-Carlton Orlando, Grande Lakes



***CFHLA salutes the following event sponsors:***

Presenting Sponsor:



Corporate Partners:



***Below please find photographs of this Hospitality Celebration:***



(left to right) Stan Miller, nominee for Outstanding Bell Person/Concierge Employee for the Wyndham Lake Buena Vista Resort Disney Springs Resort Area, Wislaine Lormil-Verger, honoree of the Outstanding Housekeeping Employee of the Year, and CFHLA-PAC Board Chair Jay Leonard, General Manager of the Wyndham Lake Buena Vista Resort Disney Springs Resort Area and Wyndham Garden Lake Buena Vista Disney Springs Resort Area



CFHLA Board Member Duane Winjum with his team from the Melia Orlando Suite Hotel



CFHLA Board Member DeAngelo Hammond, General Manager of the Hampton Inn Orlando - International Drive/Convention Center with Marcus Jackson, the hotel's nominee for Outstanding Front Office Employee



Orlando World Center Marriott Group Photo with Kimberly Crook, honoree of the Outstanding Front Office Employee of the Year (third from left)



Philomene Lexima, nominee for the hotel's Outstanding Laundry Employee with CFHLA Board Member





Hard Rock Hotel at Universal Orlando Resort Group Photo with Brian Austin, honoree of the Outstanding Food and Beverage Service Employee of the Year (center right)

[CLICK HERE](#) to view additional photographs.

---

## ANNUAL MEETING

Please accept this notification that the CFHLA  
"Annual Meeting of the Corporation"  
will occur on

**Wednesday, February 21,  
12Noon**

in conjunction with the CFHLA STR Luncheon.

*Business items for the Annual Meeting include:*

- The Announcement of 2018 CFHLA Officers
- Ratification of Proposed Bylaw Revisions
- Introduction of the 2017 CFHLA Awardees
- Distribution of the Annual Report

---

## NEW MEMBERS

# New Member Orientation

at the CFHLA Offices:



**Mac Chaudhry**  
AAA Parking

**Dylan Jenkins & David Grimes**  
ABC Home and Commercial Services

**John Hutchinson**  
Barber & Associates

**Bridget Ray**  
Bridget Ray Interior Design, LLC

**Claudio Landberg & Leonardo Almeida**  
Casa Group Vending Machine, LLC

**Sylvia Tough**  
Dave & Buster's

**Kristin Stevens**  
East Coast Logistics & Security, LLC

**Kevin Marshall**  
Florida Supply and Cleaning Products, LLC

**Nicole Hendricks & Amber Smith**  
Four Corners ER, a dept of Heart of Florida  
Regional Medical Center

**Tina Weaver**  
Global Renovation & Development, Inc

**Kevin Patel**  
Grizzly Virtual Hospitality Services

**Jane Patton**  
Harper Building Systems

**Cristi Cochran**  
Landcare

**Sony Noel & Maxis Wennelle**  
Maximum Cleaning Staffing

**Jason Heiselmeyer**  
The New York Times

**Vera Vieira**  
The People Solutions, LLC

**Tyler Mutz**  
Puretex Solutions Commercial Laundry

**Rob Nichols**  
Quick Response Fire Protection LLC

**Beth Watkins**  
Regal Paint Company

**Lee Goldberg**  
The Vollrath Co.

**Tom Troia & Chris Mahr**  
Total Key Control, Inc.

***Welcome New Members!***

---

**DEAN**



For your information,  
**Dr. Youcheng Wang**  
has been selected as the *new Dean* of the

Dr. Youcheng Wang joined UCF in 2003 as an assistant professor and was named Associate Dean of Academic Affairs and Research for the college in 2010. He also holds the title of William Peeper Destination Marketing Preeminent Professor. Dr. Wang will assume his new role in August 2018, succeeding Dr. Abraham Pizam.

To read more about Dr. Youcheng Wang, [click here](#).

---

## VIP

Meet the VIP Member:



**Belfor Property Resoration has been in  
business for 72 years!**

### Company Mission

BELFOR's mission is to be the leading provider of value-added solutions to their customers; to provide a secure and career-oriented environment for their employees; and to provide a fair and equitable return to their shareholders, all with truth, fairness and integrity.

**THANK YOU,  
BELFOR PROPERTY RESTORATION,  
FOR YOUR DEDICATION TO CFHLA!**

---

## CONGRATULATIONS

*CFHLA would like to congratulate*  
**Embassy Suites Orlando Lake Buena Vista South**  
on their recent achievement.

The Embassy Suites Orlando Lake Buena Vista South received the

## **2017 Connie Pride Award**

for being a Top 10 hotel in the Embassy Suites brand out of 244 hotels. This award was received at the Hilton Worldwide All-Suites Conference in New Orleans as recognition for outstanding service and quality scores.

This is the 5th year in a row the hotel has won a top service award!

***Congratulations to Dennis Hale and the team at the Embassy Suites Orlando Lake Buena Vista South!***

[Click here](#) for more information on the Embassy Suites Orlando Lake Buena Vista South.

---

## **SPECTRUM**

CFHLA Leadership Recognizes

### **Spectrum Enterprise**

for serving as the

**2017 Golden Pineapple Awards Presenting Sponsor.**



***Thank you, Spectrum Enterprise!***

---

## **MCCRACKEN**



*CFHLA Salutes*  
CFHLA Board Member  
**John McCracken**  
General Manager of the  
**Marriott Village Orlando.**

**Fun Facts:**

Mr. McCracken started his career in the hospitality industry as a bellman. He credits his greatest accomplishment in hospitality to winning 12 awards in one year. John states that the best career advice he has ever received is to "always exceed expectations".  
For your information, John's birthday was on January 20.

*Thank you, John McCracken,  
for being a CFHLA Leader!*

---

## MEET AND GREET

For your information, the  
**Walt Disney World**  
**Swan and Dolphin Resort**

hosted a successful Hospitality Student "**Meet and Greet**" session at the UCF Rosen College of Hospitality Management on Tuesday, January 23.



***THANK YOU WALT DISNEY WORLD  
SWAN AND DOLPHIN RESORT  
FOR YOUR CONTINUED SUPPORT OF  
FUTURE INDUSTRY LEADERS!***

---

## **HOSPITALITY OPPORTUNITIES**

***Below please find current employment opportunities  
in the Central Florida Hospitality Industry:***

### **Job Fair**

**Hyatt Hotels of Orlando  
[CLICK HERE](#) to view flyer.**

**Security Officer, Room Attendant,  
Front Desk Supervisor and MORE!  
Courtyard by Marriott Orlando Downtown  
[CLICK HERE](#) to view open positions.**

**Recreation Attendant, Event Setup,  
Front Office Host and MORE!  
Hyatt Hotels of Orlando  
[CLICK HERE](#) to view open positions.**

**Chief Engineer, Chief Steward,  
Senior Sales Executive and MORE!  
JW Marriott Orlando, Grande Lakes  
[CLICK HERE](#) to view open positions.**

**Human Resources Generalist and MORE!  
Marriott International  
[CLICK HERE](#) to view open positions.**

**Assistant Waterpark Manager, Reservations Sales Agent,  
Director of Catering & Conference Services and MORE!  
Reunion Resort & Spa  
[CLICK HERE](#) to view open positions.**

**Business Manager  
Ronald McDonald House Charities of Central Florida, Inc.  
[CLICK HERE](#) to view position.**

**This Newsletter is Proudly Sponsored By:**



---

This email was sent to [communications@cfhla.org](mailto:communications@cfhla.org) by [Cfhla\\_info@cfhla.org](mailto:Cfhla_info@cfhla.org)

Central Florida Hotel and Lodging Association

[Remove My Email or Manage Preferences](#) · [Privacy Policy](#)

powered by  MemberClicks