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Volume 3 - Edition 11 | 09 / 11 / 2015

In This Issue...

PATRIOT DAY

ADOPT-A-STATION

BREAKFAST

RIBBON CUTTING

HOUSEKEEPING

PATRIOT DAY

Today CFHLA hosted the

Patriot Day Breakfast

to remember those who perished in the tragic events of
September 11, 2001, and to honor Central Florida First Responders.

[AFTER HOURS](#)

[ANDRES / HEATHER](#)

[PARTNERS IN ACTION](#)

[RETREAT](#)

[SILVER](#)

[HOSPITALITY OPPORTUNITIES](#)

This Newsletter proudly sponsored by:

Members of the Month Honorees:

Lodging:

Dianna Pillows
Disney's Boardwalk Resort

Allied:

Shelly Weir
American Hotel & Lodging Educational Institute

Over 500 CFHLA Members, First Responders, and Community Leaders attended this memorial breakfast

This breakfast featured a Keynote Address by

Jack Kemp,

a former Managing Director for Morgan Stanley and 9/11 Twin Towers Survivor.

The Patriot Day Breakfast Keynote Speaker, former Managing Director of Morgan Stanley,

2015
CFHLA Executive Committee

Chairperson
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Caribe Royale Resort & Convention Center

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Loews Hotels
Universal Orlando

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Dunkman Paint and Wallcoverings, LLC

Ecolab

and 9/11 Twin Towers Survivor Jack Kemp with his wife Kathy Kemp

Additionally,

Jim Payne

of WESH 2 News served as the emcee for this activity, and

Osceola County Sheriff

Bob Hansell

was recognized as the 2015 Honorary Chairman.

Jim Payne of WESH 2 News serving as the Master of Ceremonies at the Patriot Day Breakfast

The Honorary Chairman of the Patriot Day Breakfast - Osceola County Sheriff Bob Hansell

This event celebrated the heroism of the following

Central Florida First Responders

for their exemplary actions in the line of duty:

Lifetime Achievement

Richard Beary
Chief of Police
UCF Police Department

Heroism - EMS

Chad Guest
Engineer
Osceola County Fire Rescue & EMS

Heroism - Law Enforcement

Steve Chandler
Officer
Orlando Police Department

Christopher Valenti
Officer
Orlando Police Department

Life Saving - EMS

Kevin Ireland
Firefighter

GES - Global Experience Specialists

HUFCOR Florida Group

Mechanical Services of Central Florida

Orlando Health

OUC - The Reliable One

Smart City

Southeastern Laundry Equipment Sales

Vision 360

LOUNGE SPONSOR

Clean Tec Services

HEAT RECEPTION SPONSOR

Domino's

AUDIO VISUAL SPONSOR

PSAV Presentation Services

ELECTRICAL SPONSOR

Edlen Electrical Exhibition Services

PARKING SPONSOR

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Minuteman Press

IN-KIND SPONSORS

Balloons by Renee

Britt Runion Studios, Inc.

Crown Trophy

GES - Global Experience Specialists

Harvill's Produce Company

SECURITY SERVICES IN-KIND SPONSOR

Curtis Protective Services

ARC Breakfast

Associated Planners Group

Patriot Day Breakfast

Radio One / Motorola

Executive Committee Meeting

Summit Broadband

Governmental Affairs Committee Meeting

SpinOut Guest Laundries

CFHLA Board of Directors Meeting

Arahull Services Inc.

2015 Board of Directors Circle

Brickman / ValleyCrest

Bright House Networks Enterprise Solutions

Coca-Cola Bottling Co.

Radio One

Summit Broadband

New for 2015 CFHLA Members sponsoring $10,000+ will be eligible for this benefit.

Hospitality Updates:

Orlando sports owner ranks high in most-inspirational leaders list

Orlando Business Journal - The Buzz

Richard Bilbao

Orlando Fire Department

Life Saving - Fire Rescue

Jeffrey Heavner
Firefighter
Orange County Fire Rescue

Andrew Horan
Engineer
Orange County Fire Rescue

Granville "Kirk" Lewis
Lieutenant / Paramedic
Orange County Fire Rescue

Nicholas Wilson
Firefighter
Orange County Fire Rescue

Life Saving - Law Enforcement

Keith Arsenault
Officer
Kissimmee Police Department

Ed Martinez
Corporal
Kissimmee Police Department

Hospitality Security

Peggie Durre
Security Hostess
Walt Disney World Resort

Ayaka Tanaka
Cast Member
Walt Disney World Resort

Orlando City Soccer Club Chairman and owner Flavio Augusto da Silva now can say he shares a spot on the same list as Barack Obama, Bill Gates, Pope Francis and the late Steve Jobs.

According to Orlando City Soccer's blog, the Brazilian businessman ranked second in a survey of students of who they considered as top inspirational world leaders. The study was conducted by Cia de Talentos, a large consulting firm in Latin America.

"Only U.S. President Barack Obama received more votes than da Silva among international leaders in the survey taken by 67,000 Brazilian students. Global personalities including Bill Gates and Pope Francis were included on the prestigious list. This is the second year da Silva was ranked in the survey. In 2014, the Brazilian entrepreneur was ranked as the fourth most inspirational Brazilian leader and the eighth most inspirational world leader," said the team's blog.

Although this is just one survey, the impact of Augusto da Silva's impact on Orlando isn't up for

The Life Saving - Fire Rescue Award Honorees: Andrew Horan, Engineer - Orange County Fire Rescue, Nicholas Wilson, Firefighter - Orange County Fire Rescue, Granville Lewis, Lieutenant / Paramedic - Orange County Fire Rescue, and Jeffrey Heavner, Firefighter - Orange County Fire Rescue

This event is proudly sponsored by:

much debate. Since coming into the area a couple of years ago, he was the primary financial cog in helping the Orlando City Soccer Lions shift from the United Soccer League to Major League Soccer this year.

He also played a major role in making sure the future $155 million Orlando City Soccer stadium gets built, providing much of the funding to make sure it stays on schedule for opening next season.

But that's just the tip of the iceberg for his impact here, as he is also working to expand the soccer product in Orlando as he and the team are seeking to launch possibly another USL team and a National Women's Soccer League franchise in the future.

Disney's Star Wars Land to break ground next year

Orlando Business Journal - The Buzz

Richard Bilbao

Orlando may already be feeling the effects of the

Life Saving - EMS Award Honoree Kevin Ireland (second from left), Firefighter - Orlando Fire Department

CFHLA recognizes the following partners:

Host Venue:

F&B Partner:

Force at the future Star Wars Land thanks to The Walt Disney Co. COO Tom Staggs sharing that construction on the new expansion will begin next year.

According to an LA Times article, Staggs shared the news about the upcoming expansions — happening both at Disneyland and Walt Disney World's Hollywood Studios — during a Bank of America-Merrill Lynch conference in Beverly Hills.

Last month, the theme park giant revealed it would bring a new slew of attractions, rides and experiences all based in the world of Star Wars. Details on what exactly will be included in the Orlando expansion has yet to be revealed, but the theme park will have plenty of new ideas, as it is already in the midst of releasing new movies from the uber-popular franchise.

The expansion will also provide an out-of-this world — pun intended — boost to Orlando's tourism business. The region already welcomes more than 62 million annual visitors, but a Star Wars expansion has the potential to take that to a new level.

New Universal Orlando hotel tower construction to start soon

Orlando Business Journal - The Buzz

Heroism - EMS Award Honoree Chad Guest (center), Engineer - Osceola County Fire Rescue & EMS

CFHLA Leadership thanks the

Patriot Day Planning Committee,

Chaired by

Glen Winsor

of the Hilton Orlando Bonnet Creek,
for contributing to the success of
this important community breakfast.

Richard Bilbao

Universal Orlando is getting the paperwork in line for its future expansion of the Cabana Bay Beach Resort.

A document, discovered by Twitter user @TheNJBrandon, shows Universal pulled a permit on Sept. 9 for a "eleven-story hotel tower with 399 guestrooms" with a bridge connecting it to the existing 1,800-room resort.

Universal has said the new expansion is set to open in 2017 and would come online after the park opens its new 1,000-room Sapphire Falls Resort next year.

Based on industry standards, the new hotel tower could create another 200-plus jobs needed to maintain and operate the hotel and any other amenities it may come with.

This work comes on top of other addition underway at Universal Orlando like the Fast & Furious ride and a King Kong attraction.

The ringing of the Remembrance Bell in honor of those who perished
14 years ago in the tragic attacks of September 11, 2001

Additionally, through the generosity of
breakfast attendees and the fundraising efforts of the
CFHLA Security & Safety Council,
a donation was presented to the

C.O.P.S. Program

(Concerns of Police Survivors)
in the amount of

$3,730

($1,000 from attendee contributions,
$2,730 raised at the Security & Safety Council Golf Outing).
These funds will support surviving
family members of fallen Police Officers.

Expansions and additions at area theme parks help fuel the regional tourism industry. Last year, the metro Orlando region was the most-visited destination in the U.S., with more than 62 million visitors.

The tourism industry creates an economic impact of about $60 billion annually, while local resort tax collections help fund tourism infrastructure projects as well as downtown venues such as the renovated Citrus Bowl, the Amway Center and the Dr. Phillips Center for the Performing Arts.

CFHLA Security & Safety Council Chairman Brian Agliano of the Renaissance Orlando at SeaWorld presents a check in the amount of $2,730 to Lieutenant Mary Huggins, President of the Central Florida Concerns of Police Survivors.

Finally, CFHLA recognizes those Members for serving as ***"Heroes Table Sponsors":***

Blown Away, LLC

Carter Electric

HospitalityStaff

Interstate Restoration

Labor Force Staffing Services

On-Site Services

Orlando Mattress Company

Smart City

Trueblue

Vision Three Sixty

For additional photographs of this event, please view next week's Back of the House Newsletter.

ADOPT-A-STATION

Each year, CFHLA encourages all Members to consider

"Adopting" a Fire or Police Station
in their community on **September 11,**
by providing a meal or snacks for the station.

This
Adopt-A-Station Program
gives back to our first responders and shows the
appreciation of the surrounding community for their
dedication and sacrifice for our safety and security.

CFHLA Thanks the over 25 Member Companies
which participated in today's Adopt-A-Station initiative,
and will feature photographs of these station visits in
next week's Back of the House Newsletter.

If you would like to share your photographs and
Adopt-A-Station stories, please send your materials to
CFHLA Staff Person Lynnea Dawes -
Communications@cfhla.org.

BREAKFAST

On Tuesday, September 8, the
CFHLA Allied Relations Council Board
hosted an
ARC Breakfast
featuring
Vacation Ownership Managers
at the
Wyndham Lake Buena Vista Resort
(Thank you Jay Leonard, General Manager).

Over 130 Allied Members attended this gathering to hear from the following Vacation Ownership Professionals relating to "Best Practices" when conducting business with these types of properties:

Troy Asche
Marriott Vacation Club International

Jim Haughney
Orange Lake Resort

Richard Scinta
Wyndham Vacation Ownership

Glen Vlasic
Sheraton Vistana Resort

CFHLA recognizes the 2015 ARC Breakfast Sponsor:

RIBBON CUTTING

On Thursday, September 10, an

Official Ribbon Cutting Ceremony

occurred at the NEW

Residence Inn Orlando Downtown.

The Official Ribbon Cutting Ceremony, featuring City of Orlando Elected Officials - including City of Orlando Mayor Buddy Dyer

This property ***(with 138 new rooms)***
is located on the site of the former historic
Orange Court Hotel,
and offers thoughtfully designed suites
and public spaces with artwork depicting Central Florida's past.
Additionally, the Terrace Room provides
a new option for Orlando meeting or social gathering space.

CONGRATULATIONS
DAVID GOODERMOTE
AND THE TEAM OF THE
RESIDENCE INN
ORLANDO DOWNTOWN!

HOUSEKEEPING

NEXT WEEK!!!

September 13 - September 19
is the official
International Housekeeping Week!

Take time during this week to thank the
housekeeping staff members you

encounter during this week.
They truly are the backbone of the
Central Florida Tourism Industry!

THANK YOU HOUSEKEEPERS!

AFTER HOURS

ANDRES / HEATHER

With regret, CFHLA has accepted the resignations of
two **"Key Members"** of the Staff.
Both professionals are "moving forward"
to pursue other hospitality related career opportunities.

CFHLA CONGRATULATES AND THANKS

Andres Calvo
and

Heather Keyes

for their dedicated CFHLA service.

BEST WISHES
ANDRES AND HEATHER!

PARTNERS IN ACTION

Recently, CFHLA Allied Member

Jay Hunt

of

Massey PrevenTech Commercial Services

coordinated a partnership with **Dollar Tree** stores to collect and distribute almost

$9,000 in school supplies.

Jay Hunt of Massey PrevenTech Commercial Services donating supplies at Killarney Elementary School

In addition to donating items to

Killarney Elementary School,

the Adopt-A-School Partner for
Massey PrevenTech Commercial Services,
supplies were also given to the following schools:

Eccleston Elementary School

John Young Elementary School

Lockhart Elementary School

Orange Center Elementary School

Jay Hunt of Massey PrevenTech Commercial Services and Peter Woodruff of Southeastern Laundry Equipment bring donated school supplies to Orange Center Elementary - Southeastern Laundry Equipment's Adopt-A-School Partner

Rock Lake Elementary School

Sadler Elementary School

Tangelo Park Elementary School

Jay Hunt of Massey PrevenTech Commercial Services and CFHLA Board Member Keith Wolling of the B Resort located in the Walt Disney World Resort bring supplies to Tangelo Park Elementary - the partner school of the B Resort located in the Walt Disney World Resort

Waterbridge Elementary School

THANK YOU

Massey PrevenTech Commercial Services

for your support of

Killarney Elementary School

and Public Education in Central Florida!

RETREAT

CFHLA OFFICES CLOSED...

From THIS

Wednesday, September 16 (2PM) - Friday, September 18

the CFHLA Offices will be closed as the Staff conducts the annual

"Staff Retreat"

to begin the planning process for 2016.

SILVER

Hoshizaki America, Inc. is a US based manufacturer of high quality commercial ice machines and food service refrigeration of all types. Manufacturing in Peachtree City , Ga since 1986, we have a 2nd state off the art facility in Griffen, Ga. With manufacturing facilities around the world, we have grown into one of the largest food service manufacturers in the world. If you plan to be in the Atlanta area we'd love to give you a tour of our facilities. Just give us a two week heads up so we can schedule it.

Fun fact: The founder of Hoshizaki is also the founder of "Brother" typewriters! He was a busy guy!!

HOSPITALITY OPPORTUNITIES

Below please find current hospitality employment opportunities:

Loss Prevention Officer
Gaylord Palms Resort & Convention Center
CLICK HERE to view the job description

Laundry Supervisor
Caribe Royale Resort & Convention Center
CLICK HERE to view the job description

Bartender,
Sous Chef,
and MORE!
Crowne Plaza Orlando Universal
CLICK HERE to view the job descriptions

Housekeeper,
Owner Liaison,
and MORE!
Staysky Resort Management
CLICK HERE to view the job descriptions

Life Guard
JW Marriott Orlando Grande Lakes
CLICK HERE to view the job description

Home Decor Supervisor,
Florial Designer,
and Maintenance Technician
Greenery Productions
CLICK HERE to view the job descriptions

This Newsletter is Proudly Sponsored By:

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