It has truly been an honor to serve as the President/CEO of the Central Florida Hotel and Lodging Association and it’s hard to believe that this month marked my one-year anniversary. As I look back and reflect on the past year, together we faced some very unique challenges. We also learned how to adapt as an industry and as an organization. Furthermore, we accomplished several milestones and built quite a few new partnerships along the way.

Since February 2021, our organization has grown considerably with over 130 new members to the association. Plus, we’ve continued to advocate strongly on behalf of the industry at a federal, state and local level. Additionally, we’ve educated our members through various seminars, on how we can be a community leader in solving human trafficking, drug overdosing, and even hurricane preparedness. Moreover, CFHLA hosted over 20 networking events throughout the year, including a successful HEAT Tradeshow and Hob Nob. Lastly, through our CFHLA Foundation, we were able to generously distribute over $175,000 in student scholarships and community grants throughout the year. This includes our continued support for many community organizations such as LIFT Orlando, the Dr. Phillips Performing Arts Center, UCF Rosen College, Valencia College and so many others.

Together we accomplished some amazing things, I want to personally thank everyone who helped make it such a successful and rewarding year! Let’s keep that momentum going in 2022!

NEW SPONSORSHIP OPPORTUNITY - CLAY SHOOTING

New for 2022!

The CFHLA Engineer’s Council is conducting a Clay Shooting Tournament on Thursday, April 7th at Blackjack Sporting Clays.

SPONSORSHIPS ARE NOW OPEN!

CLICK HERE to purchase your sponsorship today!
If you have questions, please contact CFHLA Staff Member Sarah Clements at sarah.clements@cfhla.org.

MEMBERSHIP LUNCHEON & SEMINAR

On Thursday, February 24th, CFHLA hosted our first Membership Luncheon & Seminar of the year featuring STR at the Sheraton Orlando Lake Buena Vista (Thank You Shane Allor, General Manager). This informative and educational luncheon featured a presentation and seminar by Shawn Grenley, Sales Executive for STR, who covered topics relating to Lodging Occupancy Levels and Industry Projections for the US, Florida and Central Florida.
Additionally, CFHLA officially recognized the 2021 and 2022 Allied and Lodging Members of the Month:

August 2021 Allied and Lodging Members of the Month:

- **Greg Moore**
  - *The Mall at Millenia*

- **Justin Bolin**
  - *Signia by Hilton Orlando Bonnet Creek/ Waldorf Astoria Orlando*

September 2021 Allied and Lodging Members of the Month:

- **Debra Ray**
  - *Sunbrite Outdoor Furniture*

- **Diana Saumell**
  - Formerly of *La Quinta I-Drive Theme Parks/ TRYP by Wyndham Orlando*

October 2021 Allied and Lodging Members of the Month:

- **Maureen Haggerty**
  - *Spinout Guest Laundries*

- **Joe Cardone**
  - *DoubleTree by Hilton Orlando at SeaWorld*

November 2021 Allied and Lodging Members of the Month:

- **Tekoa Pouerie**
  - *Tekoa Pouerie Enterprise*
Tom Wuebben  
**Four Seasons Resort at Walt Disney World Resort**

January 2022 Allied and Lodging Members of the Month:

Paul Dougherty  
**PCD Building Corp.**

Jon McGavin  
**Grande Lakes Orlando**

February 2022 Allied and Lodging Members of the Month:  

Brendan Richmond  
**Universal Orlando Resort**

Jason Lopez  
**DoubleTree by Hilton at the Entrance to Universal Orlando**

**CONGRATULATIONS TO ALL OF OUR MEMBERS OF THE MONTH AND THANK YOU FOR YOUR CONTINUED COMMITMENT TO CFHLA!**

**UCF AREA GM MEETING**

On Tuesday, February 22nd, the CFHLA UCF Area General Managers met for their first meeting of the year at the [Hilton Garden Inn Orlando East/UCF Area](https://www.hilton.com/en/hotels/traditional/hilton-garden-inn-orlando-east-ucf-area/index.html) (Thank you Gerald Miller, General Manager!). This meeting featured a Special Olympics update from Sheryl Perez, who is the Director of Partnerships for the Special Olympics USA Games Orlando 2022.

CFHLA would like to thank [Spinout Guest Laundries](https://spinoutlaundry.com/) for serving as the 2022 Meeting Sponsor.

**OCPS VACATION OWNERSHIP VISITS**

On Tuesday, February 22nd, the Vacation Ownership Council’s Leadership Team simultaneously hosted hospitality students from four of our local Orange County High Schools. These students had the opportunity to learn first-hand about the Timeshare Industry, while participating in hands on activities.

Additionally, each of the students learned about a wide variety of other career opportunities that are available in hospitality.
Cypress Point Resort hosted students from Colonial High School

Hilton Grand Vacations at SeaWorld hosted students from Freedom High School

Holiday Inn Club Vacation at Orange Lake Resort hosted students from Oak Ridge High School and OTC Mid Florida

Marriott's Lakeshore Reserve hosted students from Windermere High School

Thank you to CFHLA Board Member and Vacation Ownership Council Chair Jorge Reyes, General Manager, Marriott's Lakeshore Reserve, CFHLA Board Member and Council Vice Chair, Chelsea Wynn, Vice President Resort Operations, Holiday Inn Club Vacations at Orange Lake Resort, and Vacation Ownership Advisory Committee Members Abed Ereikat, General Manager, Hilton Grand Vacations at SeaWorld and Lori Lo Duca, General Manager, Cypress Point Resort for their efforts in coordinating this important high school outreach initiative with OCPS!

MVP RECEPTION

On Tuesday, February 22nd, the MVP Committee hosted our final meeting and reception at the Hyatt Regency Grand Cypress. Thank you, Paul Joseph, General Manager and Vice-Chair of the MVP
Committee, for your hospitality and generosity in providing the delicious food and complimentary beverages for all of the MVP Committee Members!).

CFHLA is proud to announce that 27 MVP Committee Members have secured a minimum of $1,000 each in monetary and/or auction donations for the CFHLA Gives Program, which raises money for Hospitality Student Scholarships. Lastly, we’d like to thank our 2022 MVP Committee Chair John McCracken, General Manager of Marriott Village Orlando, and MVP Committee Member Louis Robbins for his continued support of this program for over 20 years!

2022 MVP Members include:

- Cindy Andrews
  Sunbrite Outdoor Furniture
- David Baird
  Vermana
- Jackie Bozzuto
  Lowndes
- Jill Cooper
  Blown Away, LLC
- Beatriz Dominguez
  Clean Tec Services
- John Gill
  Premier Oracle Elevator
- Matt Grier
  Greenery Productions
- Maureen Haggerty
  Spinout Guest Laundries, Inc.
- Michael Hanley
  Wealth Management Strategies
- George Haq
  B&H Towels and Linens
- Mike Hinks
  Marriott Orlando Downtown
- Steven Jamieson
  The Mall at Millenia
- Paul Joseph
  Hyatt Regency Grand Cypress
- Barbara Kenney
  Kenney Communications
- Justin May-Lawhon
  Florida Patio Furniture, Inc.
- David Lindsey
  FPIS
- Glen Lyons
  ATMFLA
- John McCracken
  Marriott Village Orlando
- Stefanie Mizrahi
  Addition Financial
- Luis Rivera
  Clean Tec Outsourcing
CFHLA PAC/PC BOARD OF DIRECTORS

This week, CFHLA officially announced its newly elected 2022 PAC and PC Executive Committee, as well as its new Board Member. Additionally, Jay Leonard, General Manager for Wyndham/Wyndham Garden Lake Buena Vista Disney Springs Resort Area was re-elected to serve as the 2022 Chair of the CFHLA PAC and PC.

Please join us in congratulating the newly elected CFHLA PAC and PC Executive Committee members:

Vice Chair:
Chris Mueller
Hilton Orlando

Treasurer:
Alan Fickett
Global Sourcing International, LLC

Secretary:
Rick Patterson
Associated Planners Group

Congratulations to the newly elected PAC and PC Board Member:

Jackie Bozzuto
Lowndes

CFHLA STUDENT AND FAMILY MEMBER SCHOLARSHIPS

The CFHLA Foundation is now accepting applications for the Hospitality Student and Family Member Scholarships. If you or someone you know is interested in applying, please click the flyers or scan the QR codes below for more information.
I-4 EXPRESS LANES

Beginning on Saturday, February 26th at 10:00 AM, all eastbound and westbound lanes of I-4 Express are anticipated to be open to traffic as I-4 Express is tolled lanes, two in each direction, in the center of I-4 between Kirkman Road (S.R. 435) and State Road 434. To better manage congestion through Central Florida, tolls will be collected via SunPass and other Florida transponders, meaning no cash or TOLL-BY-PLATE options will be available. Overhead signage will provide motorists with important information about current toll prices and entrance and exit points.

With the opening of I-4 Express, we are encouraging local businesses and organizations to visit I4Express.com. Here, you can access more information about the lanes, learn more about tolling and signage, as
well as use our trip planner to see how employees or visitors may be able to use I-4 Express to access your location

CLICK HERE to view brochure and map.

MEET THE VIP

CLEAN TEC OUTSOURCING

Clean Tec Outsourcing was born in 2014 when Mr. Jay Leonard made an inquiry about three employees to cover the overnight shifts at the Wyndham Lake Buena Vista in Disney Springs.

Eight years later, they are very pleased to say their business relationships have grown and developed since then. They have also been able to work with many other hotels and resorts in the area which they appreciate and care about as if it was their own. They fell in love with the hospitality industry since day one and surrounded themselves with wonderful and knowledgeable team members that provide top-level service, working hard to find the best human talent to bring to each property they work with.

THANK YOU CLEAN TEC OUTSOURCING, FOR YOUR SUPPORT AND DEDICATION TO CFHLA!

NEWSLETTER PROUDLY SPONSORED BY:

This Newsletter is Proudly Sponsored By:

Spinout Guest Laundries is a VIP Member, and has been providing state-of-the-art guest laundry facilities to CFHLA Lodging Members for 20 years and offers:

- State-of-the-Art Laundry Equipment
- Safe, Clean, Cashless Technology
  - No Long-Term Contracts
  - Same Day Service

p: 407-445-4093
c: 407-468-0560
www.spinoutinc.com

HIRING OPPORTUNITIES

Alfond Inn at Rollins
Multiple Positions Available
CLICK HERE to view these positions
<table>
<thead>
<tr>
<th>Company / Location</th>
<th>Position(s)</th>
<th>Available Positions</th>
<th>Apply Link</th>
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<tbody>
<tr>
<td>Bluegreen Vacations Corporation</td>
<td>Assistant Chief Engineer Director of Front Office</td>
<td>Multiple Positions Available</td>
<td>CLICK HERE to view these positions</td>
</tr>
<tr>
<td>B Resort &amp; Spa Lake Buena Vista</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to view these positions</td>
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<tr>
<td>Caribe Royale Orlando</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to apply</td>
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<tr>
<td>The Celeste Hotel</td>
<td>Restaurant Manager</td>
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<td>CLICK HERE to apply</td>
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<tr>
<td>Comfort Suites Maingate East</td>
<td>Multiple Positions Available</td>
<td></td>
<td>For further information &amp; to apply, please contact Kurt Ratzlaff&lt;br&gt;<a href="mailto:kratzlaff@comfortsuitesfl.com">kratzlaff@comfortsuitesfl.com</a></td>
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<tr>
<td>Courtyard Orlando Downtown</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to view these positions</td>
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<tr>
<td>Courtyard Orlando Lake Buena Vista - Marriott Village Orlando</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to view this position</td>
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<td>Crowne Plaza Orlando Universal</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to apply</td>
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<tr>
<td>DoubleTree by Hilton Orlando at SeaWorld</td>
<td>Multiple Positions Available</td>
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<tr>
<td>Fairfield Inn &amp; Suites Orlando in Marriott Village Orlando</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to view these positions</td>
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<tr>
<td>Gaylord Palms Resort &amp; Convention Center</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to view these positions</td>
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<td>Grande Lakes Orlando (JW Marriott Orlando &amp; Ritz-Carlton Orlando)</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE for more information</td>
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<tr>
<td>Homewood Suites by Hilton Orlando Airport</td>
<td>Housekeeper Shuttle Driver</td>
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<td>Hyatt Regency Orlando</td>
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<td>JW Marriott Orlando Bonnet Creek Resort &amp; Spa</td>
<td>Multiple Positions Available</td>
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<td>CLICK HERE to view these positions</td>
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<tr>
<td>JW Marriott Orlando, Grande Lakes</td>
<td>Multiple Positions Available</td>
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<td>Lake Nona Wave Hotel</td>
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<td>Marriott's Cypress Harbour</td>
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<td>Marriott's Grande Vista Resort</td>
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<td>Marriott's Lakeshore Reserve</td>
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<td>Ritz-Carlton Orlando, Grande Lakes</td>
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<td>Sheraton Vistana Resort</td>
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<td>Signia by Hilton Orlando Bonnet Creek</td>
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<tr>
<td>Springhill Suites by Marriott Orlando Convention Center</td>
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<tr>
<td>SpringHill Suites Orlando at SeaWorld</td>
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<tr>
<td>Springhill Suites Orlando Lake Buena Vista in Marriott Village</td>
<td>Multiple Positions Available</td>
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<td>SpringHill Suites Orlando Lake Buena Vista South</td>
<td>Multiple Positions Available</td>
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<td>Summer Bay Resort</td>
<td>Multiple Positions Available</td>
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<tr>
<td>Townplace Suites Orlando Airport</td>
<td>Multiple Positions Available</td>
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<td>Waldorf Astoria Orlando &amp; Waldorf Astoria Orlando Golf Club</td>
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<td>Walt Disney World Dolphin</td>
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<td>Walt Disney World Swan</td>
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