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This Newsletter is proudly sponsored by:

CFHLA CARES COLLECTION DRIVE

As a reminder, we need your help for our next CFHLA Cares Collection Drive which will be held next Tuesday, April 26th at the Caribe Royale Orlando from 10:00am - 2:00pm.
**Honorees**

**April Allied Member of the Month**

Danny Rogers  
**Vulcan Surfacing, Inc.**

**April Lodging Member of the Month**

Clint Militzer  
**Aloft Orlando I-Drive / Element Orlando I-Drive**

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**2022 CFHLA Executive Committee**

**Chairperson**  
Sonja Giselbrecht  
**Marriott’s Cypress Harbour**

**1st Vice Chairperson**  
Anthony Lazzara  
**Crowne Plaza Orlando - Universal Blvd**

**2nd Vice Chairperson**  
Jeff Swirsky  
**Grand Orlando Resort at Celebration**

**Secretary**  
Barbara Bowden  
**Loews Hotels at Universal Orlando**

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**Collection Drive for Homeless Students**

**Tuesday, April 26, 2022 | 10:00 AM - 2:00 PM**

Caribe Royale Orlando  
8101 World Center Dr.  
Orlando, FL 32821

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**CFHLA is Collecting Items for:**

- Toiletry & Hygiene Products Needed:
  - Shampoo | Conditioner | Bar Soaps | Body Wash | Deodorant
  - Hair Brushes | Travel Size Dental Care | Small Blankets
  - Pillowcases | Feminine Products | First Aid Kits & Bandages
  - NEW Pants, Shoes, Socks, & Underwear

- School Supply Items Needed:
  - Spiral Notebooks | Wide Ruled Paper | Pencils
  - Dry Erase Markers | Water Bottles | Printer Paper
  - Earbuds/Headphones | Scissors | 3 -Ring Binders & Folders

For more information, please contact Melanie Anesh at melanie.anesh@cfhla.org or 407-313-5022.

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**For questions, please contact CFHLA Staff Member Melanie Anesh at melanie.anesh@cfhla.org**

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**HOB NOB REGISTRATION**

**REMINDER!**

Registration for the annual **HOB NOB** is now open!

This year’s event is scheduled for Wednesday, May 18th at the **DoubleTree by Hilton at the Entrance to Universal Orlando** (Thank You, Jason Lopez, General Manager).

This unique opportunity allows for our CFHLA Allied Members to meet and provide brief introductory meetings, with over 50+ CFHLA Lodging Properties and Executives, in 3-minute intervals.
Treasurer
Jorg Heyer
Sheraton Vistana Resort

Assistant Treasurer
Chris Mueller
Hilton Orlando

Historian
Fred Sawyers
Signia by Hilton Orlando,
Bonnet Creek / Waldorf Astoria Orlando

Immediate Past Chair
Jesse Martinez
The Alfond Inn at Rollins

Partners of the Month:

Executive Committee Meeting
ATMFLA, Inc.

Member Spotlight
BMS Cat of Orlando

Allied Registration Fee: $380 / Person
(Only 2 representatives per company may attend)
CLICK HERE TO REGISTER

Lodging Registration: Complimentary
(only one shift available)
CLICK HERE TO REGISTER

Thank you to our 2022 Hob Nob Corporate Sponsors:
For questions, please contact CFHLA Staff Member Kim Gordon at kim.gordon@cfhla.org.

HUMAN TRAFFICKING SEMINAR

On Tuesday, April 19th, our CFHLA Security & Safety Council hosted a Human Trafficking Seminar at the Wyndham Orlando Resort International Drive (Thank You, Paul Wilson, General Manager).

The seminar featured a presentation by Sergeant Brad Bakeman of the Metropolitan Bureau of Investigation, Human Trafficking and Vice, Orlando Police Department and Jennifer Castaneda, Victim Specialist, State Attorney's Office, assigned to the MBI.

Sergeant Brad Bakeman, Jennifer Castaneda, and CFHLA President/CEO Robert Agrusa
Additionally, Tim Foote, Senior Investigations Manager at Loews Hotels at Universal Orlando Resort was awarded the second CFHLA Security & Safety Council Service Award of 2022.

After nearly 6 years within the Safety & Security field, Tim was called into action back in February 2022, after several guests began to alert the hotel that their vehicles were not operating properly. Upon further inspection, it was determined that someone had removed the catalytic converters from each of the vehicles in the early morning hours. This is when Tim began to piece together the incident using their security cameras and witness statements.

It is because of Tim's knowledge and expertise that he was able to find the footage of the suspect on property and then locate the license plate of the suspicious vehicle. Once the information was related to the Orlando Police Department, the suspects were quickly found and were taken into custody. After a subsequent search of their hotel room, law enforcement found over 30 catalytic converters and gave all victims (who were out of town visitors), a chance to recover their stolen property.

Congratulations Tim!
ORLANDO CITY SOCCER CLUB

On Wednesday, April 20th, the Orlando City Soccer Club graciously invited members of the CFHLA Board of Directors to attend OCSC's 2-1 win over the Tampa Bay Rowdies, in the third round of the 2022 Lamar Hunt U.S. Open Cup.

Thank you so much to Orlando City SC President Jarrod Dillon and Sr. Director of Ticket and Suite Sales Cameron Caddell for this wonderful opportunity and CFHLA is extremely excited about this renewed partnership moving forward!
CFHLA Board Member Craig Leicester and Molly Meeker of Crowne Plaza Orlando - Downtown, and CFHLA President/CEO Robert Agrusa

CFHLA Board Member Brian Comes of the Hyatt Regency Orlando, CFHLA Board Member & PAC/PC Board of Directors Chair Jay Leonard of the Wyndham/Wyndham Garden Lake Buena Vista Disney Springs Resort Area and
Eddie Myers of the Hilton Garden Inn Lake Buena Vista/Orlando & Homewood Suites by Hilton Lake Buena Vista/Orlando and CFHLA Board Member Les Harris of the Hilton Garden Inn Lake Buena Vista/Orlando & the Homewood Suites by Hilton Lake Buena Vista/Orlando & the Homewood Suites by Hilton Orlando Theme Parks

CFHLA President/CEO Robert Agrusa, CFHLA Board Member Erin Arpke of the Avanti International Resort and CFHLA Board Member and PAC/PC Board of
ENVISION SEMINOLE 2045

Envision Seminole Listening Tour
Tell us what you think matters most as we plan for the next 20 years of growth, change, and conservation.

Three in-person tour stops! 6:00 p.m. - 7:30 p.m.

Monday, April 25th - Seminole County Softball Complex (Altamonte Springs)
Wednesday, April 27th - Geneva Elementary School
Thursday, April 28th - Central Branch Library (Casselberry)

CLICK HERE FOR MORE INFORMATION

SECURITEE GOLF CLASSIC REGISTRATION

Registration is now open for the annual CFHLA Security & Safety Council SecuriTee Golf Classic.

This year's event is scheduled for Wednesday, June 1st at the Celebration Golf Club.

Registration Fee:
$150 / Player or $600 / Foursome
includes Lunch & Power Pack
(1 Power Drive, 2 Mulligans, and 1 Raffle Ticket)

CLICK HERE TO REGISTER NOW!

A portion of the net proceeds from this outing will be utilized to continue support local Law Enforcement Good Will Initiatives, and to continue honoring Central Florida Hospitality Employees and Law Enforcement.

The 2022 SecuriTee Golf Classic is proudly sponsored by:
For questions, please contact CFHLA Staff Member Sarah Clements at sarah.clements@cfhla.org.

SEMINOLE STATE COLLEGE OF FLORIDA

Did you know that Seminole State College of Florida now offers a A.S. Degree in Hospitality and Tourism Management? Today, several of our Seminole County Hoteliers joined representatives from CFHLA, to take a tour of the campus and learn more about the long-term vision for the program. With the current workforce challenges that we are facing as an industry, we are excited about the opportunity to help support this new program and increase our future talent pipeline into the hospitality industry, moving forward. Thank you Dr. Michael Petrillose, Dr. Richard Calloway, and Molly Kostenbauder for your hospitality today!

To learn more about the Seminole State College's Hospitality and Tourism Management program, please CLICK HERE.

CFHLA Board Member Bruce Skwarlo of the Orlando Marriott Lake Mary, Seminole State College Associate VP Molly Kostenbauder, CFHLA President/CEO Robert Agrusa, Seminole State Professor & Program Manager Dr. Michael Petrillose, CFHLA Member Sandra Waldron of Embassy Suites by Hilton Orlando North, CFHLA Ex-Officio Board Member Duane Winjum of the Embassy Suites by Hilton Orlando North, Seminole County Administrator of the Office of Economic Development and Tourism Gui Cunha, Seminole State College Academic Dean Dr. Richard Calloway, and CFHLA Executive Assistant Melanie Anesh

ORLANDO INTERNATIONAL AIRPORT RANKS 7TH IN THE WORLD

For the first time, the Orlando International Airport has broken into the list of the world's top 10 busiest airports, ranking at #7 in the world. In 2021, OIA saw nearly 40.4 million passengers!

While this is less than our pre-pandemic high of 50.6 million in 2019, it is an incredibly positive sign that our destination is recovering quicker than other markets. Prior to 2021, the Orlando International Airport ranked 27th & 31st respectively, over a span of two years.

For more information, please CLICK HERE.
CONGRATULATIONS GREATER ORLANDO AVIATION AUTHORITY!

ORLANDO VENUES

During the month of March, both the Amway Center and Camping World Stadium helped our venues achieve an unprecedented concert activity since effectively re-opening last August.

The recent Garth Brooks sold-out show on March 26th at Camping World Stadium, garnered the most records including highest concert gross, highest concert attendance and highest food & beverage gross.

<table>
<thead>
<tr>
<th>MARCH 2022</th>
<th>Amway Center &amp; Camping World Stadium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Shows</td>
<td>8</td>
</tr>
<tr>
<td>Total Tickets Sold</td>
<td>176,263</td>
</tr>
<tr>
<td>Total Gross Ticket Sales</td>
<td>$17,272,365</td>
</tr>
<tr>
<td>Total Gross Food &amp; Beverage Sales</td>
<td>$4,351,264</td>
</tr>
<tr>
<td>Total Gross Merchandise Sales</td>
<td>$2,447,242</td>
</tr>
</tbody>
</table>

Additionally, the Amway Center was recognized in the March 28th issue of Pollstar, the internationally-recognized concert & live entertainment industry trade publication, as one of the Top 100 Arenas Worldwide. The Amway Center now ranks 14th in total gross tickets sales and total tickets sold during the first quarter of 2022. Also, from November 2021 to February 2022, the Amway Center hosted 14 separate events, which tripled the amount of shows from 2019 - 2022, during the same time period.

To read the full press release, CLICK HERE.

CONGRATULATIONS ORLANDO VENUES AND WE THANK YOU FOR ALL YOUR HARD WORK IN HELPING TO PUT CENTRAL FLORIDA ON THE NATIONAL MAP!

2022 MEXTOUR - MEXICO VS. GUATEMALA

Tickets are still available for the 2022 MexTour - Mexico vs. Guatemala on Wednesday, April 27th at the Camping World Stadium.

Click below and use passcode "M2N2T" to unlock a special $5 offer.
UCF MEET & GREET

Thank you to the Caribe Royale Orlando for participating in this week's "CFHLA Meet & Greet" in the CFHLA Student Lounge at the UCF Rosen College of Hospitality Management.

This weekly meet and greet opportunity, gives students the chance to listen, learn and connect with our local leaders from the hospitality industry.

MEET THE VIP
TRS Wireless, Inc., originally known as The Radio Shop has been in business since 1969.

We also have additional companies that supply other telecommunications options such as internet, telephone service and rental equipment. In 1993, TRS Wireless serviced 12 hotels, mostly the Rosen Hotel collection. Now they service up to 200 hotels and timeshare properties.

THANK YOU TRS WIRELESS, FOR YOUR CONTINUED DEDICATION TO CFHLA AND FOR SUPPORTING OUR MOTTO OF MEMBERS DOING BUSINESS WITH MEMBERS!

**NEWSLETTER PROUDLY SPONSORED BY:**
This Newsletter is Proudly Sponsored By:

Spinout Guest Laundries is a VIP Member, and has been providing state-of-the-art guest laundry facilities to CFHLA Lodging Members for 20 years and offers:

- State-of-the-Art Laundry Equipment
- Safe, Clean, Cashless Technology
  - No Long-Term Contracts
  - Same Day Service

p: 407-445-4093  
c: 407-468-0560  
www.spinoutinc.com

HIRING OPPORTUNITIES

Avanti Palms Resort and Conference Center  
*Multiple Positions Available*  
CLICK HERE to view these positions

Avanti International Resort  
*Multiple Positions Available*  
CLICK HERE to view these positions

Alfond Inn at Rollins  
*Multiple Positions Available*  
CLICK HERE to view these positions

Bluegreen Vacations Corporation  
Assistant Chief Engineer  
Director of Front Office

B Resort & Spa Lake Buena Vista  
*Multiple Positions Available*  
CLICK HERE to view these positions

Caribe Royale Orlando
Multiple Positions Available
CLICK HERE to apply

The Celeste Hotel
Restaurant Manager
CLICK HERE to apply

Courtyard Orlando Downtown
Multiple Positions Available
CLICK HERE to view these positions

Courtyard Orlando Lake Buena Vista - Marriott Village Orlando
Multiple Positions Available
CLICK HERE to view this position

Crowne Plaza Orlando - Universal Blvd.
Multiple Positions Available
CLICK HERE to apply

Domino's
Multiple Positions Available
Delivery Experts, Customer Service Representatives, Management
CLICK HERE to view list of locations hiring
CLICK HERE to apply

DoubleTree by Hilton Orlando at SeaWorld
Multiple Positions Available
CLICK HERE to view these positions
CLICK HERE to apply

Fairfield Inn & Suites Orlando in Marriott Village Orlando
Multiple Positions Available
CLICK HERE to view these positions

Floridays Resort Orlando
Multiple Positions Available
CLICK HERE to view these positions

Gaylord Palms Resort & Convention Center
Multiple Positions Available
CLICK HERE to view these positions

Grande Lakes Orlando
Multiple Positions Available
(JW Marriott Orlando & Ritz-Carlton Orlando)
CLICK HERE for more information

Grove Resort & Water Park Orlando
Multiple Positions Available
CLICK HERE to view these positions

Hyatt Regency Orlando
Multiple Positions Available
CLICK HERE to view these positions

JW Marriott Orlando Bonnet Creek Resort & Spa
Multiple Positions Available
CLICK HERE to view these positions

JW Marriott Orlando, Grande Lakes
Multiple Positions Available
Central Florida Hotel and Lodging Association - Administration

CLICK HERE to view this position

Lake Nona Wave Hotel
*Multiple Positions Available*
CLICK HERE to view these positions

Marriott's Grande Vista
*Multiple Positions Available*
CLICK HERE to view these positions
CLICK HERE to apply

Marriott's Harbour Lake
*Multiple Positions Available*
CLICK HERE to view these positions
CLICK HERE to apply

Marriott's Lakeshore Reserve
*Multiple Positions Available*
CLICK HERE to view these positions
CLICK HERE to apply

Orlando City Soccer / Exploria Stadium
Event Sales Manager
CLICK HERE to view details
CLICK HERE to apply

Paramount Hospitality Management
Hotel Controller
CLICK HERE to apply

Point Hotel & Suites
*Multiple Positions Available*
CLICK HERE to view these positions

Ritz-Carlton Orlando, Grande Lakes
*Multiple Positions Available*
CLICK HERE to view these positions

Sheraton Vistana Resort
*Multiple Positions Available*
CLICK HERE to view these positions
CLICK HERE to apply

Sheraton Vistana Villages
*Multiple Positions Available*
CLICK HERE to view these positions
CLICK HERE to apply

Signia by Hilton Orlando Bonnet Creek
*Multiple Positions Available*
CLICK HERE to view these positions
CLICK HERE to apply

Springhill Suites by Marriott Orlando Convention Center
*Multiple Positions Available*
CLICK HERE to view these positions

SpringHill Suites Orlando at SeaWorld
*Multiple Positions Available*
CLICK HERE to view these positions
Springhill Suites Orlando Lake Buena Vista in Marriott Village
Multiple Positions Available
CLICK HERE to view these positions

Summer Bay Resort
Multiple Positions Available
CLICK HERE to view these positions

Tuscana Resort Orlando
Front Desk Agent - Part Time
CLICK HERE to apply

VISIT FLORIDA
Regional Partnership Manager, Central East Florida Region
CLICK HERE to view this position

Waldorf Astoria Orlando & Waldorf Astoria Orlando Golf Club
Multiple Positions Available
CLICK HERE to view these positions
CLICK HERE to apply

Walt Disney World Dolphin
Multiple Positions Available
CLICK HERE to view these positions

Walt Disney World Swan
Multiple Positions Available
CLICK HERE to view these positions
This Newsletter is Proudly Sponsored By:

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- Safe, Clean, Cashless Technology
  - No Long-Term Contracts
  - Same Day Service

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