

From: CFHLA_info@cfhla.org
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Mission Statement: *Advancing Tourism and the Community Through Hospitality*

August 8, 2014

In This Edition...

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SAVE THESE DATES
HELPING THE
COMMUNITY
HOSPITALITY
OPPORTUNITIES

HONOREES

Lodging Member
of the Month



John Parkinson
DoubleTree Suites
by Hilton Orlando
Lake Buena Vista

Allied Member
of the Month

FOUR SEASONS

On **Friday, August 1**, CFHLA Lodging Member
**Four Seasons Resort Orlando
at Walt Disney World Resort**
officially opened with a **Ribbon Cutting Ceremony**.

CFHLA welcomes
**Four Seasons Orlando Resort at
Walt Disney World Resort**
to Central Florida.

Below please find photos of the successful event:



Director of Golf Sales & Membership Support Kimberly Chase and
General Manager and Regional Vice President Thomas Steinbauer of the
Four Seasons Resort Orlando at Walt Disney World Resort
with President and CEO of CFHLA Rich Maladecki



Peter Woodruff
Southeastern Laundry
Equipment

Event
Partners of the
Month

**Airport Area
General
Managers
Luncheon**

*Global Sourcing
International*

**The HEAT
Tradeshow**

Corporate:

*American Hotel and
Lodging Institute
Bright House
Networks Enterprise
Solutions*

*Dunkman Paints &
Wallcovering, LLC
Duke Energy*

*Ecolab
GES Global
Experience
Specialists*

*Hall Company, Inc.
HUF COR Florida
Group*

*International
Emergency Response
Training & Consulting
OUC-The Reliable
One*

*RedCell Technologies,
Inc.
Servpro*

*Southeastern Laundry
Equipment Sales
USA Hospitality, Inc.
ValleyCrest Landscape
Maintenance*

AV Sponsor:

*PSAV Presentation
Services*

Electrical Sponsor:

*Edlen Electrical
Exhibition Services*

Parking Sponsor:

AAA Parking



General Manager & Regional Vice President of the
Four Seasons Resort Orlando at Walt Disney World Resort
Thomas Steinhauer welcomes the attendees



General Manager and Regional Vice President Thomas Steinhauer
of the Four Seasons Orlando Resort at Walt Disney World Resort
with President of Hotel Operations of Four Seasons Hotels
Chris Hunsberger and Mickey Mouse
prepare to "Cut The Ribbon"

Printing Sponsor:

*Minuteman Press
Sand Lake*

**Ultimate Chef
Competition
Sponsors:**

*Cheney Brothers
Kone, Inc.*

**Seminole County
Hoteliers Luncheon**

*System Tech
Services*

**2014 CFHLA
Executive
Committee:**

*Chairperson
Doug Gehret
Hilton Orlando*

*1st Vice
Chairperson
Gerald Urquiola
Caribe Royale
Resort &
Convention
Center*

*2nd Vice
Chairperson
Dave Bartek
Loews Hotels
Universal Orlando*

*Secretary
David Friederich
Grand Bohemian
Hotel*

*Treasurer
Doug Ridge
Orlando World
Center Marriott*

*Assistant
Treasurer
Jetse Pottinga
Melia Orlando
Hotel*

*Historian
Pat Engfer
Hyatt Regency
Grand Cypress*

*Immediate
Past Chair
Jim Burns
Grande Lakes
Orlando*

Hospitality

NEW MEMBERS

On

Friday, August 8th, a

"New Member Orientation"

occurred at the **CFHLA** offices.

CFHLA is pleased to welcome the
following new member businesses:

All Guest Services

Marcc Tipton

American Backflow & Fire Services, LLC

Mark Roberts

Bravo Cucina Italiana

Natalie Thibault

Champion National Security

Joe Diorio

CT/HX

Richard Huwiler

Daikin Applied

Joshua O'Born

HMS, Inc.

Jesse Jones

Robb Miller

Infinity Provisions Inc.

Jeffrey Garcia

Karins Engineering Group, Inc.

Linda Cavalieri

Marvol Enterprises

Marcell Sutherland

Orlando Business Journal

Updates

Why the TSA's offering you \$15K to increase travel biz

Richard Bilbao

Orlando Business Journal

The [Transportation Security Administration](#) has been offering \$15,000 to anyone who can help improve airports' security lines.

Specifically, the agency is looking for queue ideas that can help speed up waits for fliers of all types - the frequent ones who can go through pre-background check or the occasional traveler who just needs a simpler experience.

But outside of the \$15,000 prize - which is nice - the improvement could pay off in millions of dollars for Orlando.

The tourism and travel industry in Orlando is a \$50 billion machine, and most of that economic impact comes from travelers who fly in from other countries or other parts of the U.S.

Shrinking wait times for security check points always has been a goal for Orlando International Airport, as the longer passengers are stuck at the airport, the less time they have to spend at local hotels, theme parks and more. And waiting long times or having some other bad experience at the airport doesn't make the return to Central Florida that enticing.

For more information

Ameen Hafez

Raymond James
Anne Marie Williams
Mark Gibson

The Medical Concierge
Eliane Adams



CFHLA Member Mark Roberts of American Backflow & Fire Services, CFHLA Member Robb Miller of HMS, Inc., CFHLA Member Joe Diorio of Champion National Security, CFHLA Member Ameen Hafez of the Orlando Business Journal, CFHLA Member Linda Cavaliere of Karins Engineering Group, Inc., CFHLA Member Richard Huwiler of CT/HX, CFHLA Member Natalie Thibault of Bravo Cucina Italiana, CFHLA Member Jeffrey Garcia of Infinity Provisions, Inc., CFHLA Member Eliane Adams of The Medical Concierge, CFHLA Member Marcc Tipton of All Guest Services, CFHLA Member Marcell Sutherland of Marvol Enterprises, CFHLA Member Joshua O'Born of Daikin Applied, CFHLA Member Anne Marie Williams of Raymond James, CFHLA Member Mark Gibson of Raymond James, and CFHLA Member Jesse Jones of HMS, Inc.

GIVE LIFE ORLANDO

on the TSA's challenge, [click here](#).

OIA busy with international travel in June

Richard Bilbao

Orlando Business Journal

International travel was the shining star for [Orlando International Airport](#) in the month of June.

Travel from overseas was up 12 percent, with 331,172 international passengers in June. Mid-year international traffic was up 4.94 percent in June, when compared to the same month last year, with 2.1 international passengers coming and going from Orlando.

Domestic travel was down, but just by a tad. About 2.7 million passengers flew into Orlando International from other U.S. destinations in June, which is down 0.1 percent from the year-ago period. However, domestic travel for the first half of the year



Community Blood Drive THURSDAY, AUGUST 14

All donors will receive **FREE Fandango Movie Voucher*** and **FREE wellness checkup** including blood pressure, temperature, iron count and cholesterol screening.



9:00 AM - 7:00 PM

- **WFTV CHANNEL 9**
490 East South Street (*inside the studio*)
- **ORLANDO CITY HALL**
400 South Orange Avenue
- **ORANGE COUNTY ADMIN**
201 South Rosalind Avenue
- **CHURCH STREET**
West Church Street at SunTrust

12:00 PM - 6:00 PM

- **COURTYARD BY MARRIOTT**
730 North Magnolia Avenue
- **CROWNE PLAZA**
304 West Colonial Drive
- **EMBASSY SUITES**
191 East Pine Street
- **DOUBLETREE**
60 South Ivanhoe Boulevard

For more information or to make an appointment, please call **1.888.9.DONATE (1.888.936.6283)** or visit [oneblood.org/givelife](#). Thank you for being a blood donor. We look forward to seeing you at Give Life Orlando!

All blood donors must have photo ID. Donors must be at least 16 years old. Those who are 16 years old need parental permission. See website for more details. If you have recently donated, thank you. *One offer per donor, per donation. No cash value. Non-transferable. While supplies last. Refer to Fandango voucher for expiration date. Any remaining balance may not be applied to additional ticket purchases. Maximum per voucher value is \$12.00, inclusive of convenience fees charged by participating theaters. Consumer is responsible for any remaining balance. Not Responsible for lost or stolen voucher. If you have recently donated, thank you. Please visit us when you are eligible to donate again.



NETWORKING

This week, two lodging networking activities occurred that advanced **Membership "ROI."**

The first luncheon occurred on
Monday, August 4
with

was up 0.3 percent, reaching 16.07 million passengers.

Overall June traffic at the airport was up 1.11 percent, with 3.04 million passengers. And mid-year stats show the passenger count overall was 18.17 million, up 0.82 percent from the same period last year.

Orlando has seen an increase in international travel from countries like Brazil, the United Kingdom and more as the region's offerings continue to improve [such as Universal Orlando Resort's recently opened Wizarding World of Harry Potter - Diagon Alley](#) and [Walt Disney World's New Fantasyland](#).

Orlando International Airport General Managers

at the

Embassy Suites Orlando Airport

(Thank you Janet Madden)

and featured an update relating to

"Lake Nona" -- and the relocation of the United States Tennis Association (USTA).

The second luncheon occurred on

Tuesday, August 5

with

Seminole County General Managers

at the

Embassy Suites Orlando North

(Thank you Bob Frobish).

This activity featured an update relating to

Seminole County Government

presented by

**Seminole County Commissioner District 1
Bob Dallari.**



Rob Adams, Vice President, Lake Nona



Seminole County luncheon attendees Commissioner Bob Dallari, CFHLA Board Member Frank Cirrincione of the Hilton Orlando/Altamonte Springs, CFHLA Board Member Bruce Skwarlo of the Orlando Marriott Lake Mary, CFHLA Member David Goodermote of the Residence Inn by Marriott-Orlando/Lake Mary, CFHLA Member Pete Valenzuala of the Westin Lake Mary Orlando North, CFHLA Member Missy Allen of the Westin Lake Mary Orlando North, CFHLA Member Bob Frobish of Embassy Suites Hotel Orlando North, and CFHLA Member Danny Trosset of the Seminole County Convention and Visitors Bureau

CFHLA would like to recognize
Global Sourcing International, LLC
and
System Tech Services
for sponsoring these meetings.

SAVE THESE DATES

Please post these two important
dates in your calendar:

2014 CFHLA Hospitality Gala
Saturday, December 13

to be held at the beautiful

Renaissance Orlando at SeaWorld.

(Thank you Bob Walsh, General Manager)

2015 CFHLA Bacchus Bash
Friday, April 10

to occur at the

Orlando Premium Outlets - Vineland Ave.

(Thank you Chris Speca, General Manager)



HELPING THE COMMUNITY

Recently, members of the **Allied Relations Council** served a meal for residents of the **Hubbard House**.

Below please find a photograph of this activity:



CFHLA Members David Chilton of Sunshine Recycling,
Al Gardner of A&L Associates,
Debra Ray of Church Street District, Peggy Smith of Hubbard House,
Miguel Botto of Brickman, Steve Vinciguerra of SeaWorld
Parks and Resorts, and Bill Droste of Orlando Brewing

HOSPITALITY OPPORTUNITIES

**Below please find the following
employment opportunities:**

Star Service Manager

Loews Hotels at Universal Orlando

[CLICK HERE](#) to view the job description

Direct Sales-Inside Sales Executive

Hilton Grand Vacations

[CLICK HERE](#) to view the job description



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